



## THE POLICY OF "R.S.C." LLC ON MANAGEMENT SYSTEMS



**The mission of "R.S.C." LLC** is to be a leader in supplying key Russian industries with high-quality stainless and corrosion-resistant steel products and to provide superior service to our customers.

We view consistent product quality and technical standards, the preservation of the health and lives of every employee, the efficient use of fuel and energy resources, and compliance with Best Available Techniques for environmental protection as the foundation for:

- the successful development of "R.S.C." LLC in the interests of our product consumers, stakeholders, and personnel;
- maintaining long-term partnerships with consumers and suppliers.

Considering the needs and expectations of stakeholders, "R.S.C." LLC sets itself the following

### **Key strategic objectives:**

- Increasing production efficiency by improving technology and production facilities, automating processes at all levels, and reducing costs through the optimized use of equipment, materials, and personnel expertise.
- Utilizing highly reliable materials and components from domestic and international companies with proven reputations to ensure superior product quality and performance.
- Developing a customer-centric culture to enhance service efficiency and the quality of internal collaboration.
- Continuously upgrading employee skills, developing corporate culture, and instilling a sense of responsibility for product quality, as well as compliance with health, safety, and environmental standards.
- Developing new high-tech products and energy-efficient technologies that meet current and future consumer, environmental, health, and safety requirements, while maintaining optimal production costs.
- Ensuring safe working conditions and industrial safety in production operations.

### **The management of "R.S.C." LLC undertakes the following obligations:**

- Maintain the compliance of existing management systems with the requirements of ISO 9001, GOST R ISO 9001, ISO 14001, GOST R ISO 14001, ISO 45001, and GOST R ISO 45001; continuously improve and enhance the effectiveness of "R.S.C." LLC's management systems by involving all personnel in this activity.
- Define responsibilities for all processes optimally, set clear and measurable goals, communicate expected outcomes to employees, and evaluate their performance based on the degree to which goals are achieved.
- Strive for mutually beneficial partnerships by continuously analyzing customer requirements and expectations and developing improvement programs based on them.
- Ensure compliance with customer requirements as well as applicable legal and regulatory standards.
- Provide the necessary resources in a timely and comprehensive manner to achieve management system goals and objectives, and create conditions that foster creative, efficient work and the achievement of planned results.
- Consult with employees on occupational health and safety matters and ensure their active participation in activities aimed at eliminating hazards and reducing risks.
- Protect the environment by, among other things, preventing pollution from production and consumption waste, minimizing the volume of disposed waste, and increasing the share of waste recycled and reused.
- Ensure the implementation of this Policy.

**All employees of "R.S.C." LLC** are aware of their personal responsibility for timely familiarization with and understanding of the requirements of the Management System documentation, and for performing their work correctly the first time, as each employee's activities affect the quality, safety, and environmental impact.

**Chief Executive Officer**

**S.A. Olkov**